

DDA Information Session Residential Services

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Developmental Disabilities Administration
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MARYLAND
Department of Health

Agenda

- Introductions
- DDA Transformation Update
- Service Descriptions Updates
- Next Steps

Individual and Family Specific Assistance

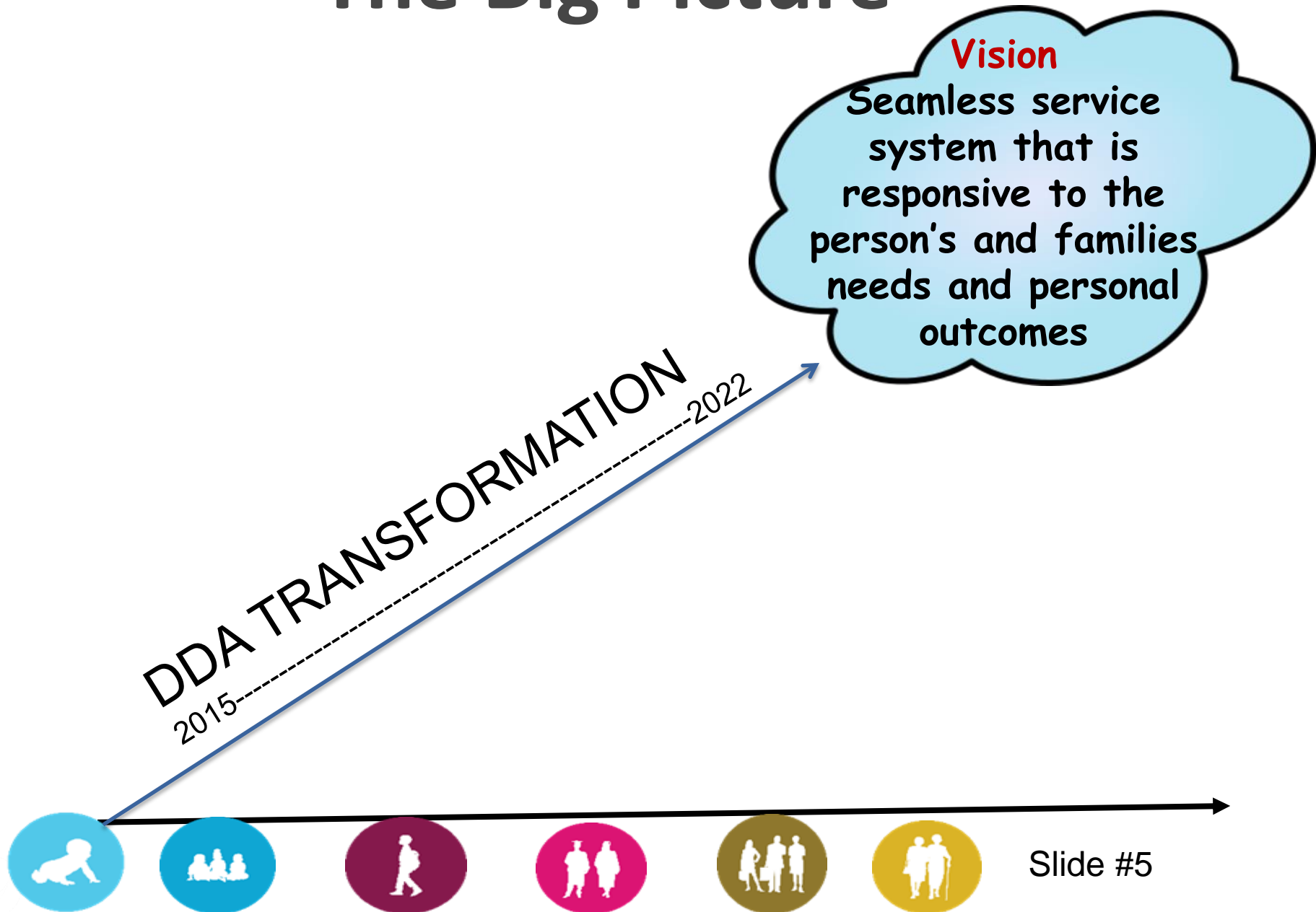
- If you have individual or family specific service delivery inquiries, challenges, or questions
 - ✓ DDA Regional Staff available to discuss privately after session
 - ✓ DDA Regional Staff will provide additional follow up as requested or needed

**we can
help**

Transformation Updates

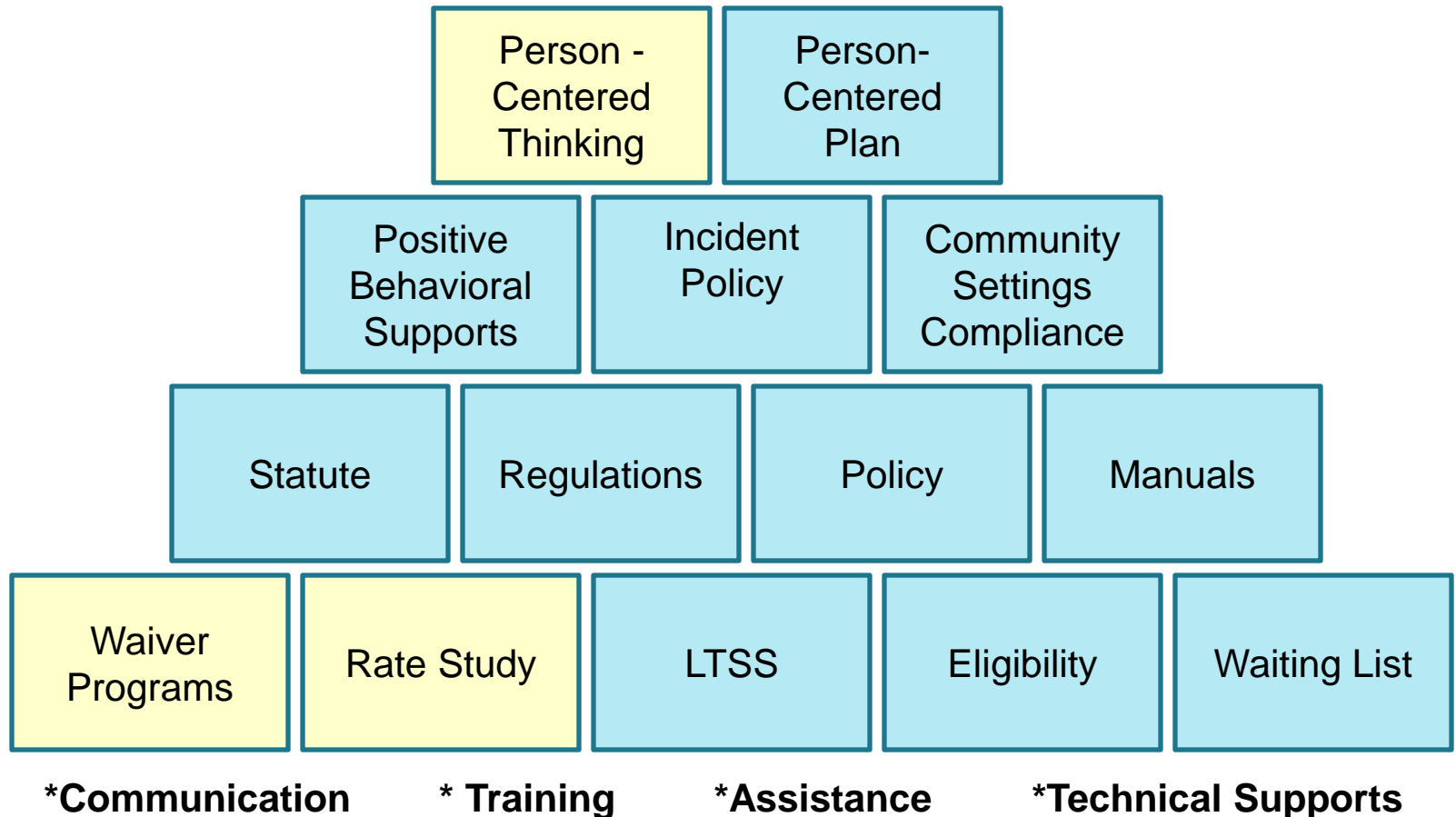


The Big Picture



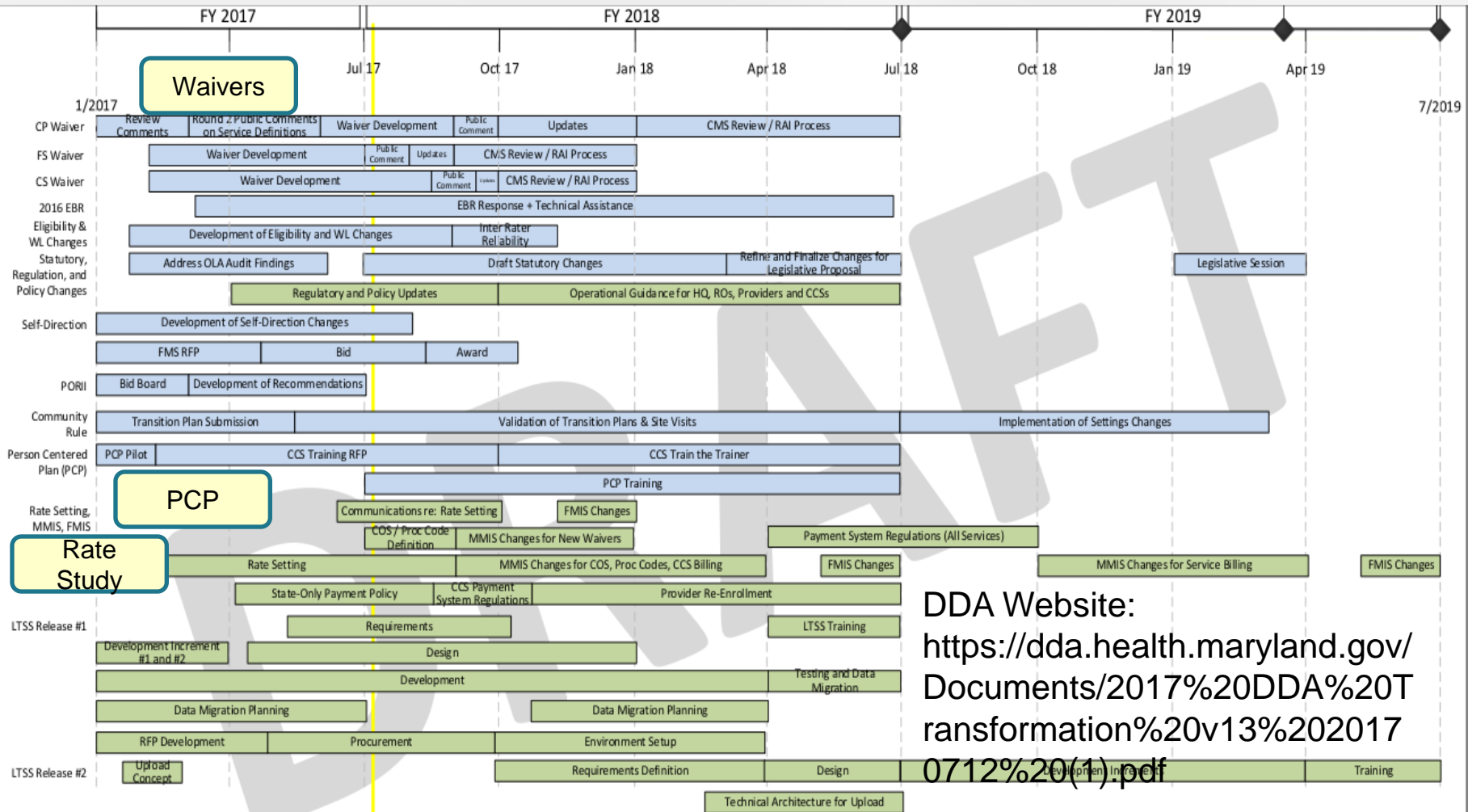
The Big Picture

Foundation Blocks



Infrastructure of our Transformation & Timeline

dda.health.maryland.gov



DDA Website:
[https://dda.health.maryland.gov/Documents/2017%20DDA%20Transformation%20v13%2020170712%20\(1\).pdf](https://dda.health.maryland.gov/Documents/2017%20DDA%20Transformation%20v13%2020170712%20(1).pdf)

Slide #7

- Client Profile / Summary
- DDA Eligibility
- Waiting List
- MFP Eligibility
- Placement Waves

- LTSS Release #1**
- Self-Direction
 - HCBS Waiver Application and Determination
 - Emergency Situation Form
 - Nursing Algorithm/HRST

- CCS Functionality
- SIS
- PCP Development and Service Authorization
- Letters
- Appeals

- LTSS Release #2**
- Provider Billing and Payment
 - Incident Reporting (PORI)
 - Provider Licensure and Renewal
 - Utilization Review and QR/PR Functionality
 - Individuals in Institutions

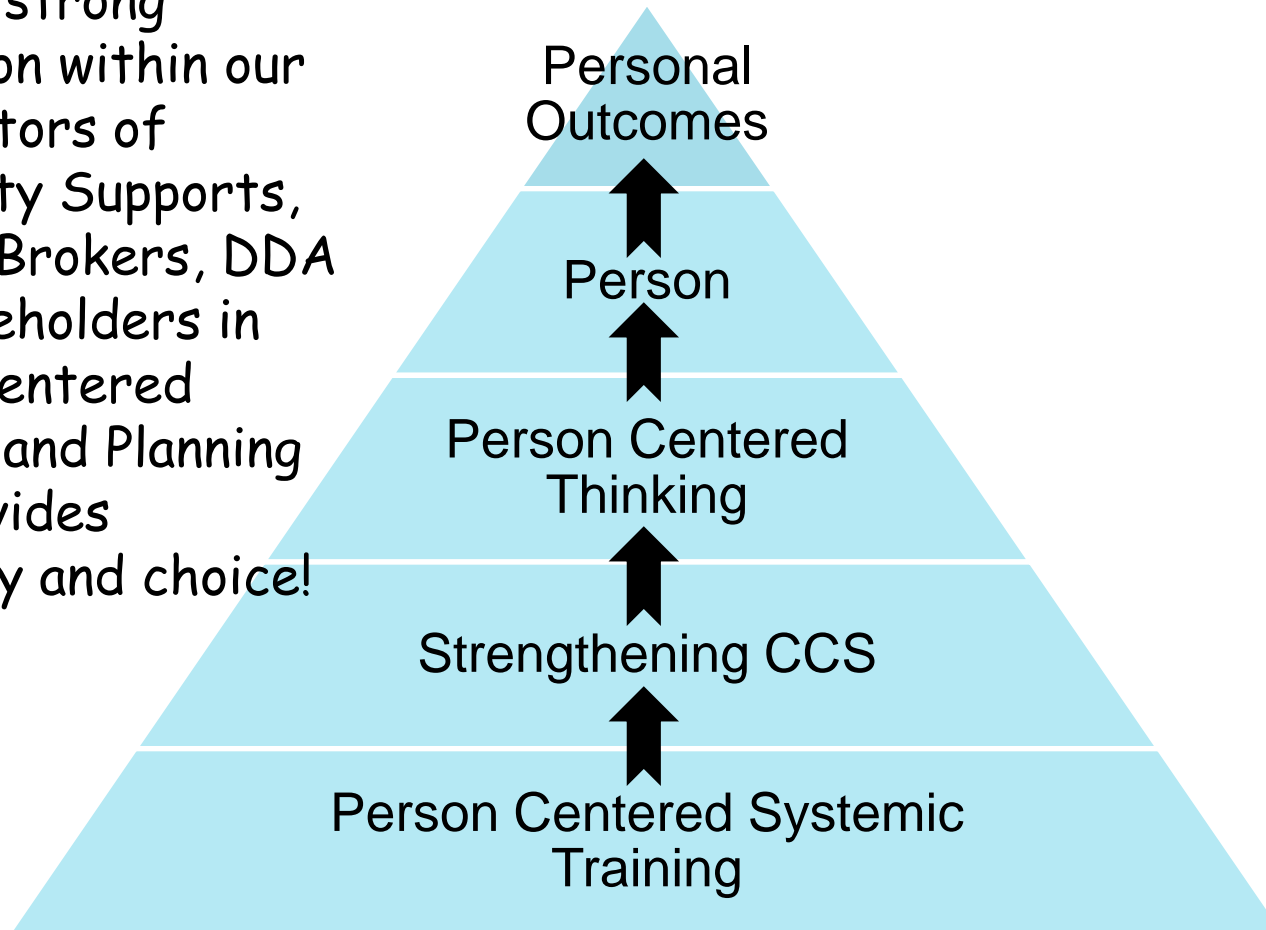
Key

Programmatic Activities

Implementation Activities

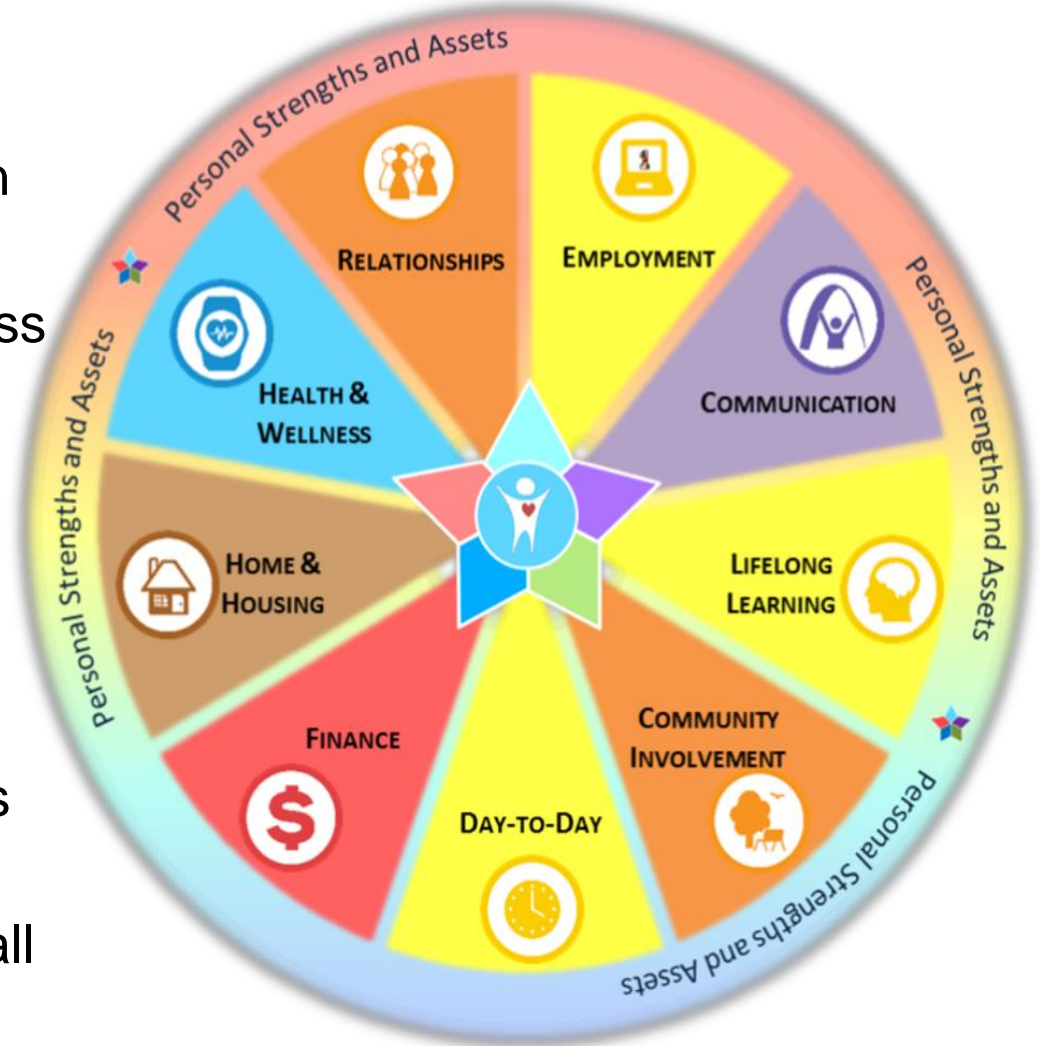
Person Centered Thinking and Planning

Create a strong foundation within our Coordinators of Community Supports, Support Brokers, DDA and stakeholders in Person-Centered Thinking and Planning that provides flexibility and choice!

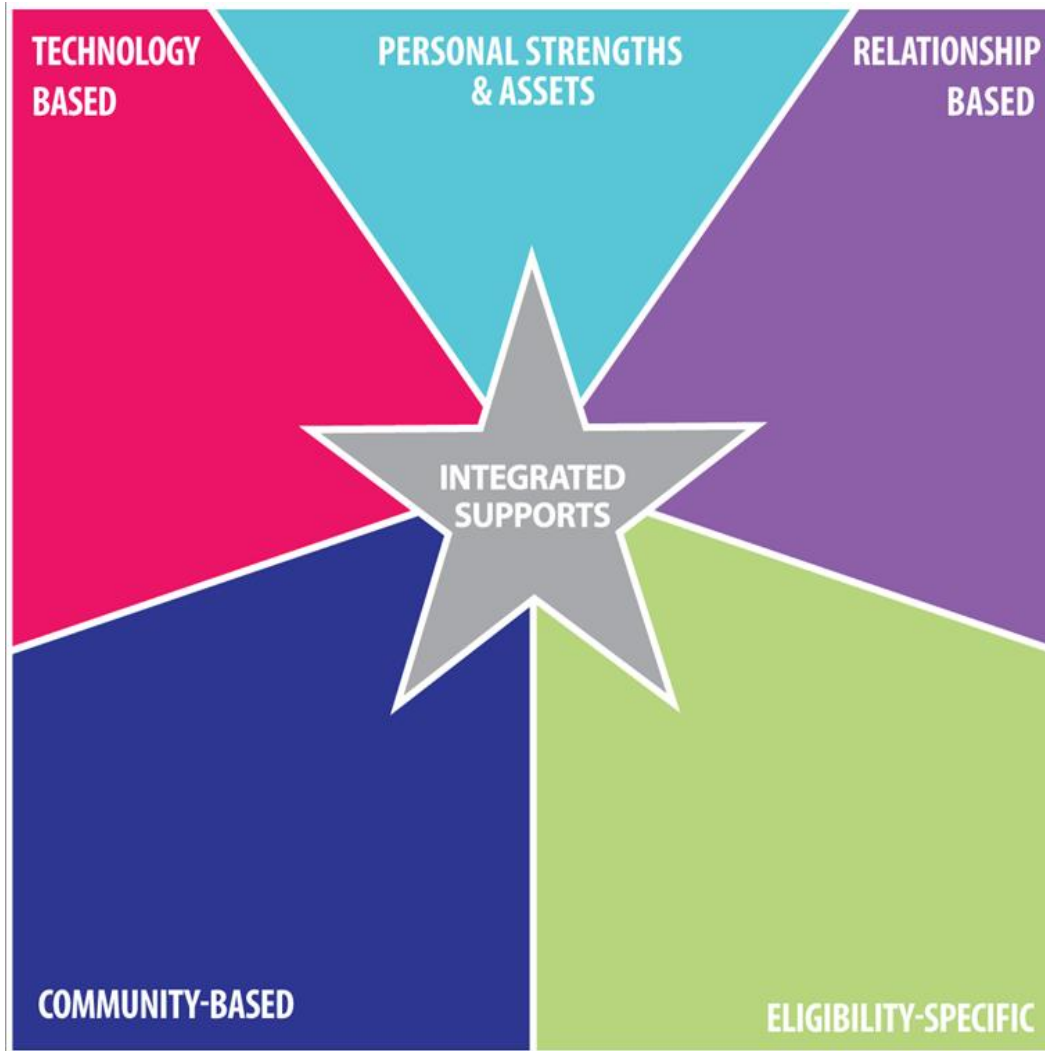


Person Centered Thinking and Planning

- The DDA is currently providing person- centered thinking training to all the CCS and then will provide training on the Person-Center Planning Process
- Additional training for participants, families, Support Brokers, providers, and DDA staff on the new Person-Centered development process and their roles and responsibilities will occur this fall and ongoing



Integrated Delivery of Supports



Explore a variety of supports to achieve personally defined goals.

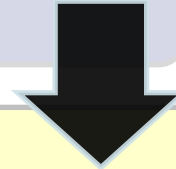
Service Description Updates

Purpose

Service Descriptions

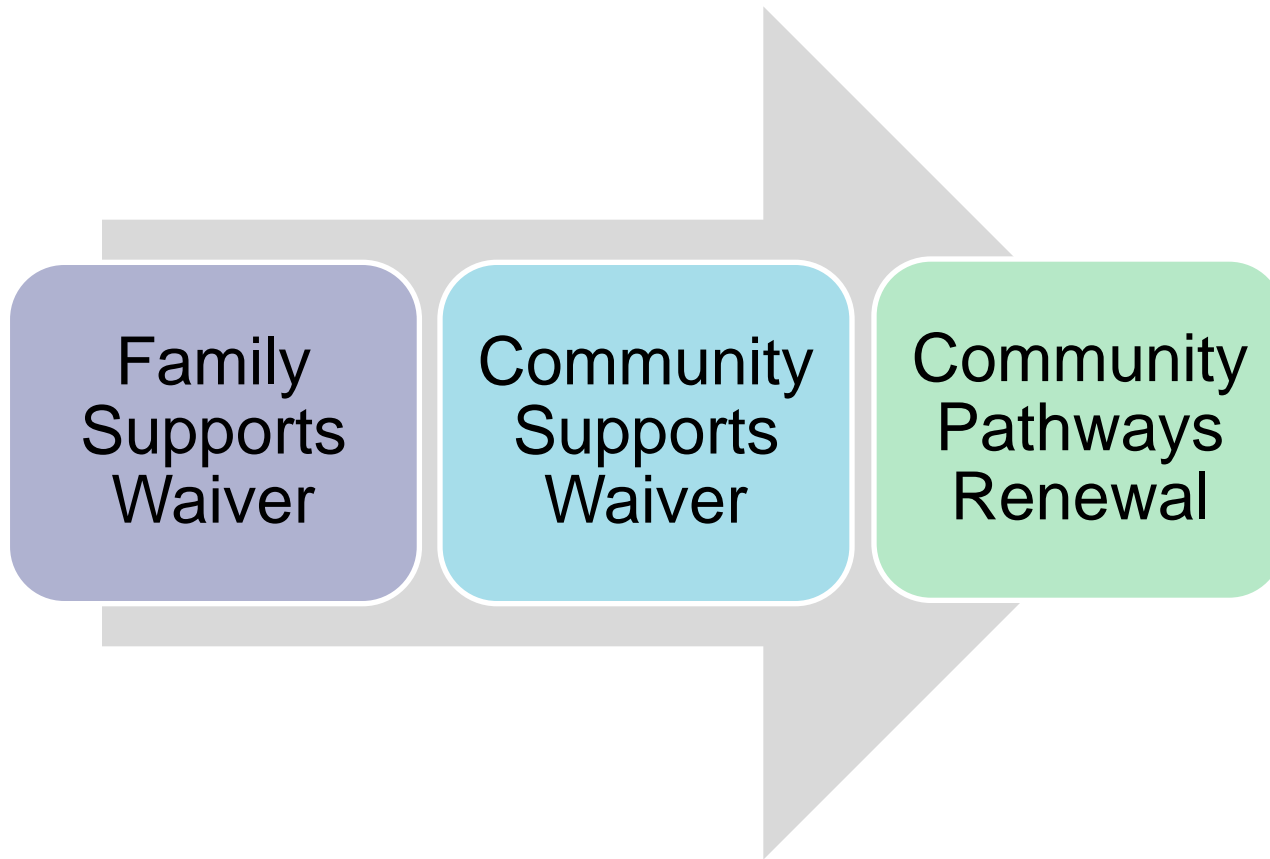


Rate Study



Public Input

DDA Waivers Service



Residential Services

| Current | Renewal Proposal |
|--------------------------|--------------------------------------|
| | Supported Living |
| Shared Living | Shared Living |
| Residential Habilitation | Community Living – Group Home |
| | Community Living – Enhanced Supports |

Communities of Practice

➤ Language and service enhancements in support of:

- ✓ Employment
 - ❖ Employment Services



- ✓ Self-Direction and Self-Determination
 - ❖ New service options and models



- ✓ Supporting Families
 - ❖ New services
 - ❖ Life Course Framework



- ✓ Independent Housing
 - ❖ New Housing Support Services



Service Delivery Models

- Self-Directed Models
 1. Participant Directed
 2. Family/Representative Directed
- Traditional – Licensed or Approved Providers
- All services, with the exception of provider owned and operated licensed sites, can be self-directed

Traditional Provider Types

- Approved versus Certified or Licensed
 - ❖ “Licensed” requirement for services where provider owned and operated site/facility
 - ❖ “Approved” – all other traditional (non-self directed) community-based waiver services

| Licensed |
|-----------------------------------------|
| Community Living – Group Home |
| Community Living – Enhanced Supports |

| Approved |
|------------------|
| Shared Living |
| Supported Living |

General

- Language edits:
 - ✓ Active voice,
 - ✓ Standardized terms, format (as applicable), and
 - ✓ Clarify service, requirements, provider qualifications, etc.

Supported Living

- Service assists participants in living independently and provides opportunities to help the individuals help shape the direction of their lives.
- Participants can choose to live on their own or with a roommate and learn how to make everyday decisions, such as what to cook for dinner, how to manage money, and engage and participate in their community.
- Service may include assistance and facilitation with finding an apartment or home, roommates, and shared supports based on the participant's preferences and choice; overseeing quality management; and monitoring compliance with program requirements once the arrangement is established.

Supported Living

- Self-directed service option added
- **Removed** - “The Medicaid payment for Supported Living service may not include either of the following items which the provider is expected to collect from the individual:
 1. Room and board; or
 2. Any assessed amount of contribution by the individual for the cost of care.”

Shared Living

- Shared Living Host Home service emphasizes the long-term sharing of lives, forming of caring households, and close personal relationships between an individual and the host home. It is an arrangement in which a couple or a family in the community share their home and life's experiences with a person with a disability.
- The Host Home arrangement may be either with:
 1. A couple sharing their home/apartment; or
 2. A family sharing their home/apartment.

Shared Living

- Service includes the administration of a Shared Living program including :
 - ✓ recruiting for host homes providers;
 - ✓ facilitating recruitment and matching services of individuals and host homes based on the participant's preferences and choice;
 - ✓ overseeing quality management; and
 - ✓ monitoring compliance with program requirements once the arrangement is established.

Community Living - Group Home

- Community Living Group Home services assist participants in acquiring the skills necessary to maximize their independence in activities of daily living and to fully participate in community life.
- Community Living - Group Home trial experience for people transitioning from an institutional or non-residential site
- Residential Retainer Fees is available for up to 30 days per year per recipient when the participant is unable to receive services due to hospitalization, behavioral respite, or family visits.



Community Living - Enhanced Supports

- Community Living-Enhanced Supports services assist participants who require court ordered enhanced supervision and have challenging behaviors to ensure their safety and the safety of others in acquiring the skills necessary to maximize their independence in activities of daily living and to fully participate in community life.



Support Services

- The following Support Services can provide supports for residential service and independent housing options:
 - ✓Housing Support Services
 - ✓Transitioning Services
 - ✓Live-in Caregiver Supports
 - ✓Remote Monitoring



Next Steps

- Updated Service Descriptions will be posted to the DDA website by October 2, 2017
- Rate Study Town Hall Meetings – end of October 2017
- Public Comment Period – November 2017
- State review of input for consideration of final revisions – December 2017
- Waiver Application Submission to CMS – January 2018

Question

